

## Our Healthier South East London Partnership Update Summer 2018 Edition

Our updates provide an overview of the work of Our Healthier South East London, the Sustainability and Transformation Partnership for south east London, over the past couple of months. They are designed for sharing with boards, governing bodies and other key partners and stakeholders.

### At a glance...

All of our clinical programmes have agreed priorities for 2018/19 and you can read more about them below or on [our website](#).

We are continuing to work to integrate care systems at borough level; for example Bromley is reducing hospital admissions by linking urgent care systems with community based care.

Providers have agreed a way forward to working in a more co-ordinated way, covering areas where there are benefits to working across hospital sites, such as pathology and procurement.

### Meetings

**Strategic Planning Group (SPG)** Details of the meeting held on 9 May are available on our [website](#). The next meeting is due to take place on Tuesday 3 July 2018, 2.30-4.30 pm.

### Update from programme groups

#### Cancer

Following feedback from patients and staff, which highlighted the difficulties in getting clinical advice out of hours, there is now an out-of-hours helpline for all cancer patients across south east London. Guy's and St Thomas' NHS Foundation Trust, in partnership with Macmillan Cancer Support, is providing a new helpline from 5pm-8am Monday-Friday, and 24/7 on weekends and bank holidays. The service provides nurse-led advice and support to patients and carers who have concerns about their symptoms or treatment.

Following a successful pilot in Lambeth and Southwark, the Rapid Access Diagnostic Centre based at Guy's Hospital has extended its service to patients in Bexley, Bromley, Greenwich and Lewisham. The clinic provides swift access to a range of diagnostic tests for patients presenting with vague symptoms.



Jo's Cervical Trust and Bowel Cancer UK, together with Beating Bowel Cancer, are delivering a pilot training programme for GP surgeries, to increase screening uptake in Southwark. Research shows GP endorsement of bowel cancer screening can increase uptake by as much as 12% and help detect bowel cancer at an early stage.

### Children and Young People

The programme has recently refined its priorities and is in the process of developing a delivery plan. Key focus areas are to reduce the number of children with asthma who are admitted to hospital through better management of their condition; and better provision for children with special educational needs.

### Community Based Care

Our Healthier South East London is the only STP chosen by the Mayor of London as a partner in his [Civic Innovation Challenge](#). The initiative invites a technology startup or a small to medium-sized enterprise to work with a partner from public or commercial sectors in developing innovative ways to tackle some of London's biggest challenges. We are seeking a partner on a scheme to improve dementia treatment and support for black and minority ethnic people, which will be announced in the summer.

### Digital

A unique One London partnership is one of only three areas in the country chosen to pioneer new uses of technology to give better and faster access to patient information. The partnership will receive up to £7.5 million over two years to develop an electronic shared record on a larger scale than existing local projects and bring a more unified approach to information sharing. Find out more about the [announcement](#).

We have developed a new digital strategy that underpins our vision for using new technology for the benefit of patients and local residents. The strategy sets out our approach, priorities and work plan in a simple, easy to read format, including an illustration of what it means in practice for everyone involved. It is available on [our website](#).

### Estates

We have developed and shared a Remote & Agile Guide Working Guide, which provides a framework and tools to help providers and commissioners considering re-organisation of their support services. Available on request from [ourhealthiersel@nhs.net](mailto:ourhealthiersel@nhs.net), it can help partners looking into ways of:

- Increasing the effectiveness of work and work-based related activity.
- Ensuring that the focus of work remains on results rather than process.
- Enabling staff to improve work/life balance.



- Reducing operational costs by doing things differently and more efficiently.

### Maternity

Our Better Births plan has been well received by the profession and the public, and a range of working groups will put it into practice. These include offering continuity of carer, greater choice and personal care, and improving on health targets.

We are making the most of new technology to improve services: we are developing an eRedbook, providing a more secure medical history of babies that can be shared more easily with parents and professionals electronically; and making postcodes available to providers to ensure that post natal women are allotted a designated carer/midwife as soon as they leave hospital.

### Mental Health Programme

Our year-long pilot to get people recovering from mental health illness and addictions back to work has received funding to run a service for another year. We will be placing employment specialists in Bromley and Greenwich with the aim of rolling out the service across the partnership.

### Planned Care: Orthopaedics

We are now recruiting patients who have had hip or knee replacements to help shape our future orthopaedic services. They will join an orthopaedic clinical network, which has looked at the experience of patients at all our sites and is working to ensure consistent, high quality treatment across the area. If you have any interested patients, please contact us at [ourhealthiersel@nhs.net](mailto:ourhealthiersel@nhs.net)

Focus groups are also taking place in July at King's College Hospital and Lewisham Greenwich trusts to capture patients' views of their treatment and to inform the orthopaedic clinical network. Guy's and St. Thomas' Trust are supplying data from a similar session last year.

### Workforce

We have rolled out our new GP workforce tool which helps practices considering new ways of working. It can test out different staffing options to create more capacity for seeing patients. We have also provided training to key managers who will share their knowledge at practice, multi-practice and borough levels. Email [c.farr@nhs.net](mailto:c.farr@nhs.net) for more information.

Twenty-one GP practice supervisors attended our first diploma-level coaching and mentoring training course to support them in their staff management responsibilities. The session was over-subscribed and feedback was extremely positive so we will be making a bid to provide more training in future.

We are now working with Head Medical to recruit European GPs for London, aiming to recruit 45 GPs in south east London by April 2020.

